Remote service now available with the Help Lightning app

- Same comprehensive reporting. With our new remote service option, you will get a report that is just as thorough as the report from an on-site visit.
- Faster turnaround time. You can schedule a remote visit on the same day and receive your risk assessment report in just 3 business days.
- Address emergencies quickly. Remote risk assessments are ideal for emergency needs as well as simple machines that don’t warrant an on-site visit.
- Use your preferred platform. The Help Lightning visualization tool is available for both Android and iOS.
Need a machine safeguarding assessment ASAP?

Omron – benefit from our...

more than 80 years of industry experience. We understand automation, applications and safety. Whether you’re looking to protect your people, find an answer to a technical question, train your team, or service a product, we are there to help.

Leverage our global presence, industry leading technology and experienced service experts to solve your toughest challenges.

30
years services experience

15,000
machines protected

141
countries served
Omron’s new remote services option gives you a thorough machine safety risk assessment report in just 3 business days.

**Same day assessments**
Did you have a near miss? Is OSHA demanding a response to a reported injury? If you have an immediate need for a risk assessment, a remote assessment is the best way to get workable safeguarding advice without delay. You can schedule a same-day assessment and receive a complete machine safety analysis with risk reduction recommendations within 3 business days. The quality of safety analysis and risk reduction recommendations will be equivalent with reporting for on-site assessments.

**Compliance advice**
Using the Help Lightning technology to perform remote inspections, our trained risk assessors will determine what safety measures need to be taken to bring your machines into compliance with local and regional safety standards. You will receive a comprehensive assessment report that identifies your risks and provides the blueprint to bring your equipment into compliance.
The solution for small scale needs

If you have only a few non-complex machines that need safeguarding, Omron’s remote risk assessments will cut unnecessary expenses.

As the only company currently offering this service, we pride ourselves on helping manufacturers with just a few standalone pieces of non-process line equipment avoid the major expense of an on-site visit. Our unique solution for machine safety compliance makes safeguarding advice more accessible to facilities both large and small.

Regulatory risk can be a serious challenge to overall productivity, employee safety and the financial well-being of your company, so if you’re not sure whether your machines could pass a regulatory inspection, take the first step by understanding your risks. Let our global team of experts meticulously assess machine hazards and develop a safeguarding solution that minimizes your risk and achieves regulatory compliance.

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Available at Google Play and iOS app stores.

Minimum System Requirements:
Screen Size: > 5.5 inch
iOS Version: >10.x
Android Version: 6.x Marshmallow

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