

Nordson

Omron receives supplier award by Nordson



The Nordson group is a leader in precision dispensing equipment for applying industrial liquid and powder coatings, adhesives, and sealants to numerous consumer and industrial products during manufacturing operations.

After evaluating and ranking over 260 suppliers, Omron received an award in a global supplier meeting in the group headquarter in Lüneburg, Germany.

Axel Jäger – Key Account Manager at Omron Germany – and Manual Daun – Customer Service Manager for Omron’s central region - received the award on behalf of the Omron sales, customer service and supply chain teams: “After successful deliveries of our products with a supply accuracy of 99.5% measured over a period of 12 months and no quality claims, Nordson had already informed us end of last year that we ranked within top of their suppliers. To receive this award now is not only a sign of a ‘good job’ but encourages our teams to continue to always do their best and increase our customer’s satisfaction.”

“The delivery performance (quality, accuracy, etc.) is very important but not everything”, commented Tim Gutmann, Purchasing Manager at Nordson, “Omron reacted quickly and flexible when we approached them with additional requests from our side and together we were able to significantly increase our efficiency. And this is also expected by us from our top partners.”

And it does not stop here – there are already plans for next level activities. “It is our mission to ensure, that our customers recognize us as a supplier of their First Choice. We strive to be the partner who is ready to tackle the future challenges together with our customers.” added Lucian Dold, Marketing Director of Omron Europe’s Sensing, Safety and Component Division. “To have this feedback on our activities in the form of a supplier award from Nordson is a great honor and the fuel to go for next level activities to build the ‘OMRON experience’ for our customers”

