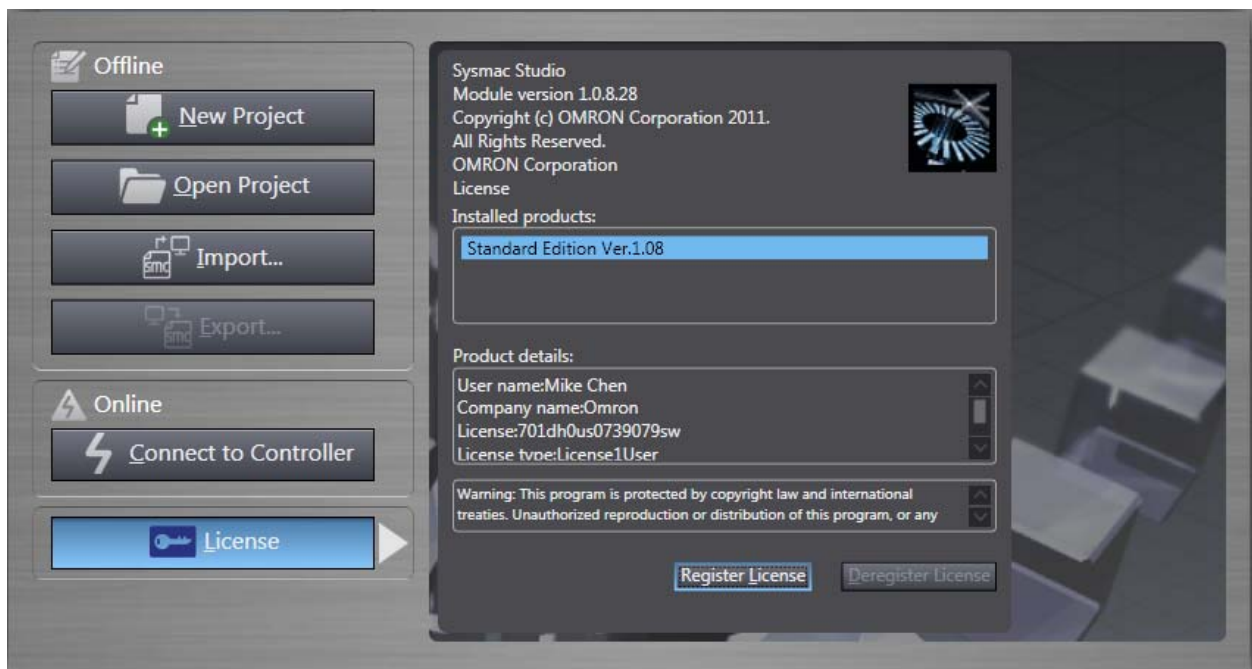


# Technical Note

## Sysmac Studio V1.08 Error Reporting Tool



10/2/2013

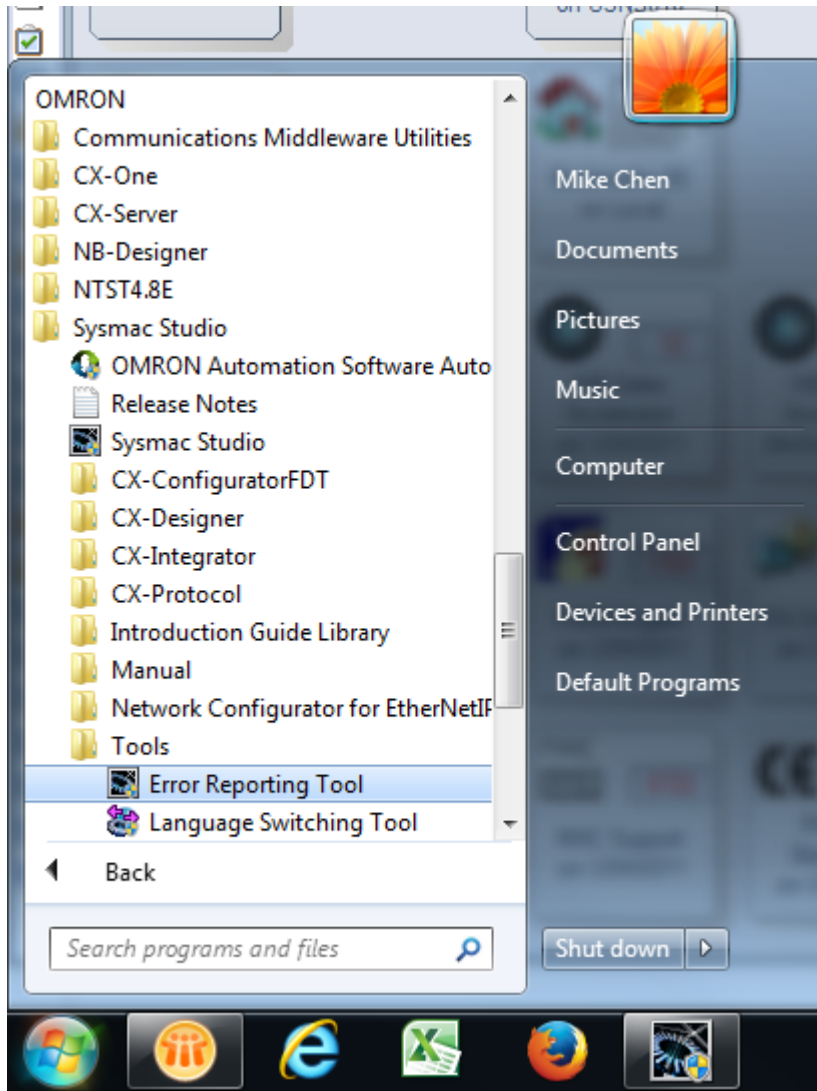
**Overview:**

This document describes the Error Reporting Tool added to the Sysmac Studio software during the September 30<sup>th</sup>, 2013, AutoUpdate to V1.08.28.

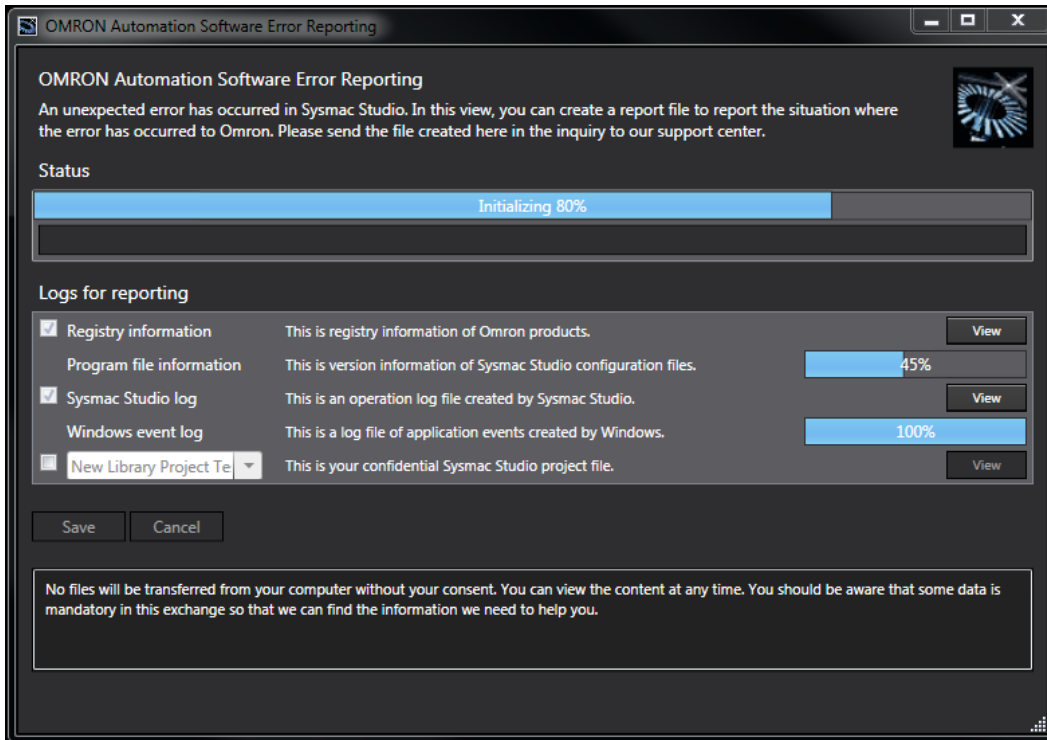
**Using the Error Reporting Tool:**

This utility allows users to gather all the information necessary from a Sysmac Studio crash or error in order to report it to the factory for analysis.

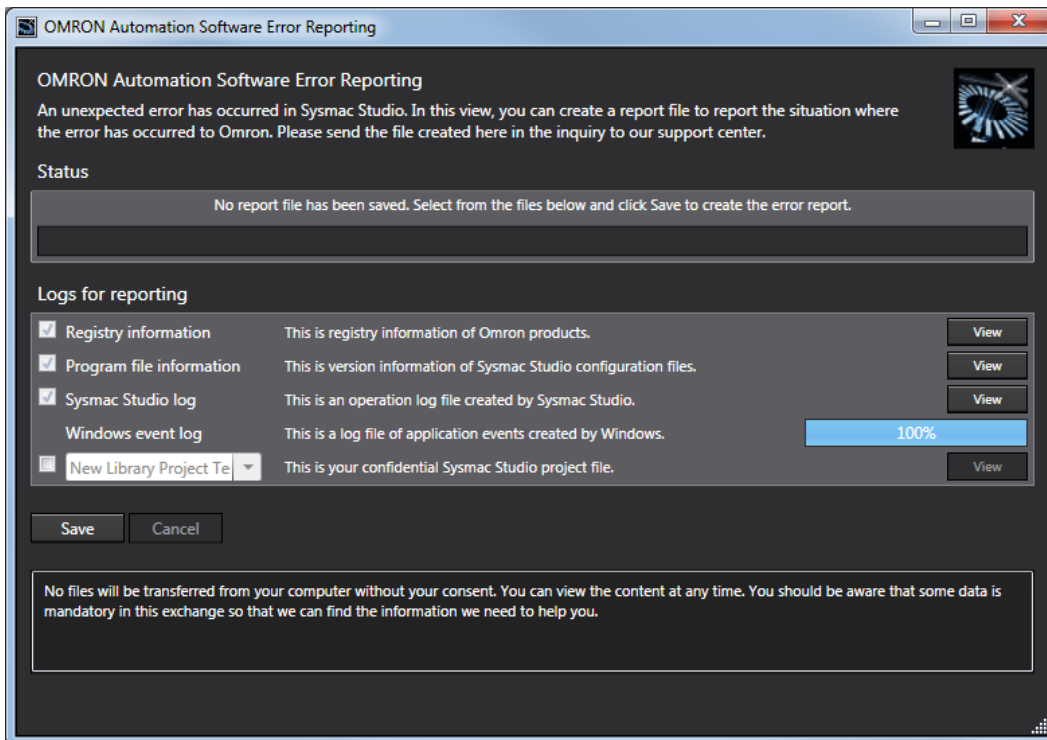
- 1) Launch the Error Reporting Tool from your Start Menu...



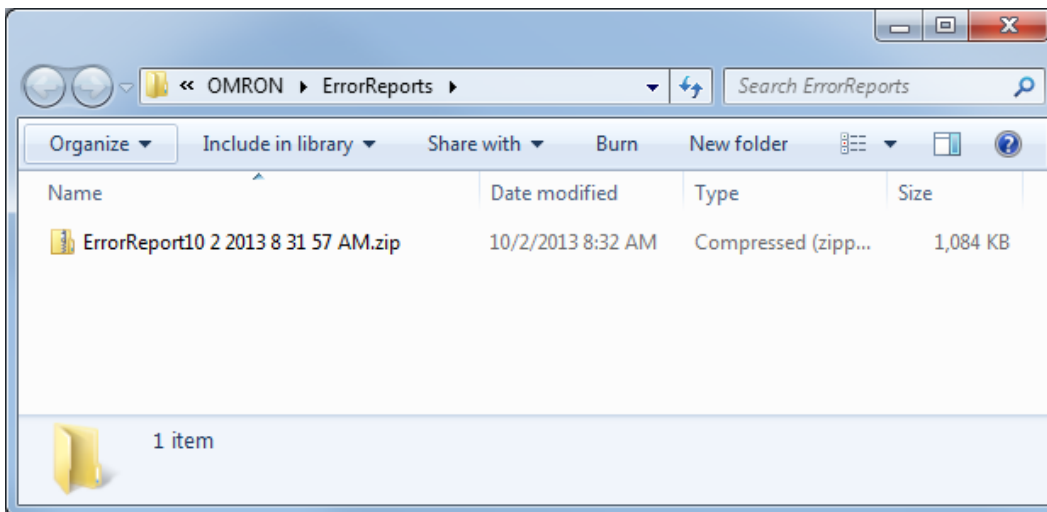
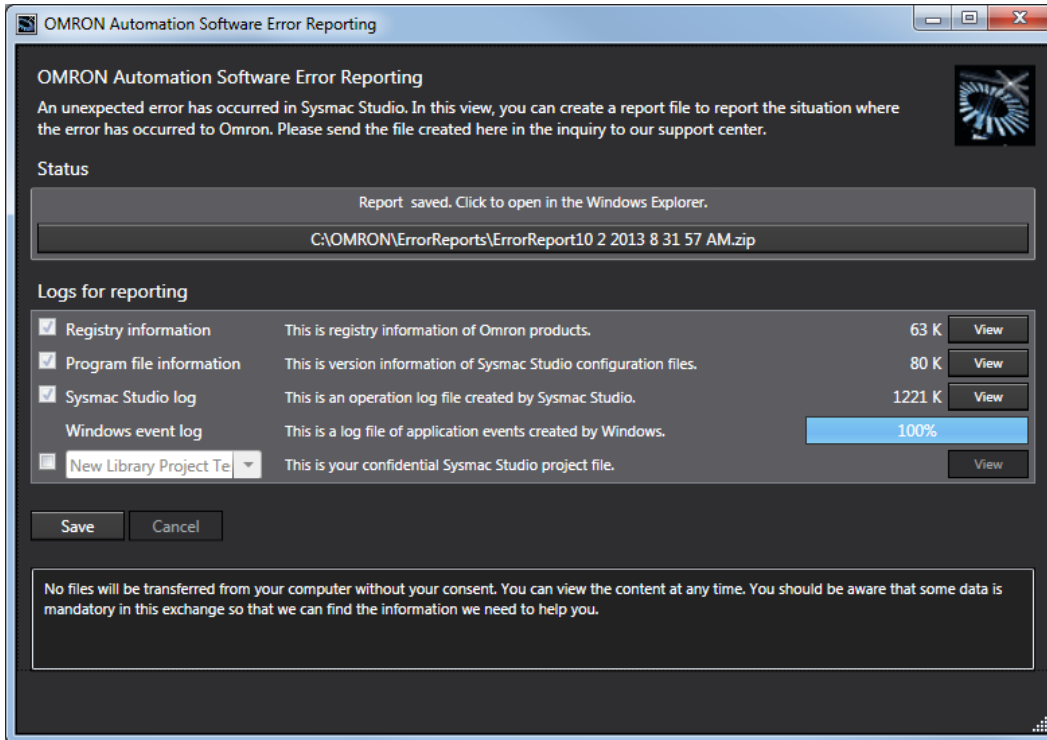
- 2) Launching automatically initializes the utility to gather the Registry Information, Sysmac Studio Log, and Windows Event Log. **Optionally** you can also include the Sysmac Studio project from the drop-down. The project may be necessary depending on the error or issue.



- 3) When this is complete, click **Save** in order to generate a .ZIP file with all the relevant data.



- 4) Once saved, the saved folder location appears. By clicking this folder location, Windows Explorer will go to that location so the .ZIP file can be copied and pasted into e-mail, etc.



- 5) These .ZIP files are what Omron Marketing will be expecting from customers and the field for future troubleshooting assistance.